

COVID-19 Coronavirus Updates Regarding Community Resources:

Updates as of 6/4/20 are in purple font. Maritza and I are sending updates once a day and uploading onto the **internal** DHS OWL intranet for DHS staff quick reference. *Note: Community Partners do not have access to the DHS OWL page.

Please send updates to your District 5 DHS Community Partnership Coordinators, [Maritza Herrera](#) and [Terra Ralph](#). *Previous attachments are no longer included, contact us if you need them sent again.*



211 has up to date statewide resources. Also call center for Oregon Health Authority. **People can email, call, or text.** Here is the [link](#) for specific Coronavirus information. 211 is **currently available 24/7** through 7/15/20.

SELF SUFFICIENCY PROGRAM (SSP) UPDATES:

Message from the Self Sufficiency and DHS Directors 5/14/20: As counties begin to be approved for phase 1 (and eventually phase 2) opening, there will be no immediate changes to our service delivery. SSP offices are still open practicing physical distancing and will continue to encourage applying for benefits online or by phone.

DHS is now accepting telephonic applications for Employment Related Day Care (ERDC) with narrated verbal signature. As of 5/7/20 families may apply over the phone for ERDC if they are unable to apply online with the CAPI application platform, or when submitting a paper application is a hardship, if they have an application on file within the last 18 months. ERDC cases certified or re-certified for July 1, 2020 or later will be authorized with a copay based on their income and family size. Cases that currently have a \$0 copay will continue to have their copay waived through the end of their current certification period.

[News Release](#) regarding **food assistance for children who were previously receiving free or reduced lunch at school.** In partnership with DHS and ODE, families will receive \$5.70 per child per day in assistance on an EBT (Oregon Trail) card for March – June. Those who already receive SNAP benefits will receive a supplement automatically on their current EBT card. Those who don't have SNAP will receive an EBT card with the issuance by mail automatically. If a family was not previously receiving Free and Reduced meals at school but has experienced a financial hardship that would make them eligible now, they can [apply online](#) or contact their child's school for assistance. News release in Spanish previously shared. Unaccompanied youth receiving free and reduced meals are eligible. Head Start families are eligible. If a school is considered a CEP school (where the entire student body received free and reduced lunches) a family can opt out of receiving the P-EBT. P-EBT benefits will start to be issued in June. Important: P-EBT benefits are not SNAP. P-EBT benefits are not considered in a public charge test. Families can still apply for free and reduced meals if a family has had a change in circumstances. Apply through ODE [online](#) (also available at their local school if needed). Newly eligible families will receive benefits starting the month they applied. Applications received after June 30, 2020 will not be eligible for P-EBT benefits. Foster parents may receive a separate EBT card for their foster child(ren) if the foster parent is not on SNAP or if the foster

parent is on SNAP but the child(ren) is not in their filing group. Foster parents should return the EBT cards with the P-EBT benefits for children no longer in their care.

*For more information on COVID-19 and Public Charge visit [here](#).

*Questions about Oregon Trail Card or the P-EBT benefits received can be emailed to ebt.schoolmeals@dhsosha.state.or.us.

*A centralized phone message line will be available starting in June. The number will be posted at <https://govstatus.egov.com/or-dhs-benefits>.

*For general questions about P-EBT households may call or text 211.

You can find an additional FAQ as well as sample letter and robo-call to parents on Oregon Hunger COVID-19 response website (oregonhunger.org/covid-19) under "Pandemic EBT."

Self Sufficiency Program policy updates designed to increase access to benefits - for summary PDF previously shared as well as following press release: [Federal changes temporarily increase access to food benefits](#)

[News release](#) – applying for Self Sufficiency Program benefits online is still encouraged. See website for options: <https://govstatus.egov.com/or-dhs-benefits>



A new website is now live to connect Oregonians with local school meal programs, food banks and pantries, meals for older community members and applications for food assistance programs. The website is

needfood.oregon.gov You can now download a flyer in 12 different languages. ***Please note** the information on the Oregon Food Bank link is not current for Food For Lane County locations. For up to date locations, please visit any of the following links from their website: [COVID updates](#); [Get Help](#); [Pantry Map](#); [Meal Site Map](#)

The Oregon Department of Human Services (DHS) has received approval by the Food and Nutrition Service (FNS) to issue Emergency Allotments to certain Oregon SNAP households for the months of April and May 2020. This has been extended for June. The purpose of the Emergency Allotment is to address temporary food need to bring all SNAP households up to the **maximum benefit** based on the size of their benefit group due to pandemic related economic conditions. Households that already receive the maximum allotment will not receive an emergency allotment. Payments will be automatic.


Oregon's waiver requiring an interview for SNAP has been extended until June 30th. Due to the increased number of SNAP applications, interviews for SNAP applications received before 6/30/20 will not be required. This change will allow us to process applications faster and better serve those Oregonians hardest hit by the COVID 19 pandemic. We will continue to reach out to the applicant to clear up information and verify identity as needed.


NEW <https://www.oregon.gov/DHS/COVID-19/Pages/Home.aspx> You can share this with community partners and people interested in accessing Self Sufficiency Program benefits. This encourages applying online and reducing the need to come into the offices


Oregon Department of Human Services / COVID-19


DHS COVID-19 Information and Resources

The Department of Human Services is open to help Oregonians navigate this public health crisis together. We encourage you to take advantage of online applications, if you are able, or call/email a [DHS local office](#). Most of our office lobbies remain open, but we are using physical distancing practices to keep the public and staff safe.











The Child Center is providing updates on their website at <https://www.thechildcenter.org/covid-19-response/>



Lane County Non-Emergency Call Center: The Lane County COVID 19 call center, which can be reached at 541-682-1380. Starting Saturday 4/25 the hours will be 8-5pm Monday-Saturday.

- Lane County also has created a [page](#) on their website for updates on local COVID resources, provider and community closures, and resources such as lunches for children. Available in Spanish [here](#)
- **Lane County Public Health [Daily Press Conferences](#):** To enable subtitles in either English or Spanish, please click on the link below and in the new window look for the small “cc” button on the bottom right of the video. Click on the “cc” and select either English or Spanish to activate the subtitles.



You can check the [LaneKids website](#), where they have established a page of resources for families including information about food sites, educational and recreational activities being offered in different formats, physical and mental health resources, and other community services available. They will continue updating it as new information and services are announced.

- TripleP online parenting is available free and now covers topics specifically related to COVID-19. Flyers in English and Spanish previously shared. For a limited time TripleP is being offered for FREE to non-OHP families needing assistance (it is always free for families receiving OHP) <https://www.lanekids.org/triplep/>
- **Black Early Learning:** Free program for families with a child 0-6 that are of Black/African American descent can receive early learning support through home visits, resource navigation and more. For further details visit their [web page](#) and [Facebook page](#).



United Way of Lane County

Go to the **United Way of Lane County [website](#)** and [Facebook](#) for updates.

- **Community Response Fund** for health and human service nonprofit agencies in Lane County: This fund is designed to support nonprofits’ efforts helping people in our community

experiencing the economic implications of the COVID-19 pandemic. First round of funding closed. Next round for community partners to [apply for Community Response funding](#). **The last round of deadlines has passed.**

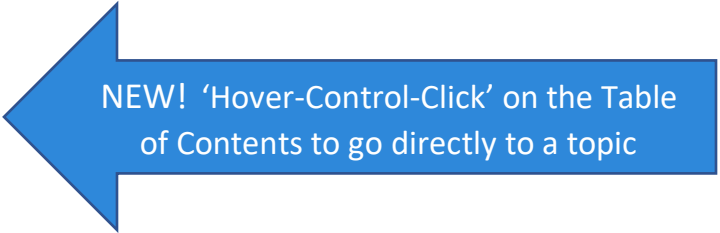
- [Local Nonprofit Support Survey](#) assessing specific needs and impacts on local nonprofits and how they are being impacted by COVID-19 *Register-Guard* story on [new funded projects](#) and *Siuslaw News* story about [Food Backpacks for Kids](#)
- [COVID-19 Resource Map](#): In an effort to help service providers navigate the many resources available to them and those they serve at this time; United Way created a local COVID-19 Resource Map. This document outlines and links to resources specifically for individuals and families, for nonprofits and other agencies, and for businesses.
- LIVE UNITED week Tuesday June 16th – Saturday June 20th. Tune in online at unitedwaylane.org/LUweek with videos posted daily.



Whitebird also has a running list of changes and resources on their website <https://whitebirdclinic.org/covid> now available in Spanish! Recursos de la comunidad: <https://whitebirdclinic.org/recursos-de-la-comunidad/>

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NEW! 'Hover-Control-Click' on the Table of Contents to go directly to a topic

YOUTH:

- **15th Night: 15th Night Resource Line:** For unaccompanied youth experiencing homelessness or housing insecurity. No changes. Still available 24/7 call or text 541.246.4046

- [15th Night May 2020 Newsletter](#)
- Food is available in Downtown Eugene for youth experiencing homelessness. Located at 8th and Willamette from 1:00p-2:00p Monday through Thursday. On Fridays from 5:00p-6:00p they are providing dinner (Burrito Friday) right outside of the Youth Era Drop in the 9th and Oak Alley behind the Downtown Athletic Club.
- **Arc of Lane County:** ARC of Lane County is still closed and will be following Office of Intellectual and Developmental Disabilities (ODDS) clearance before opening. While the physical building is closed, The Arc will continue to provide some services. [Read more.](#) Flyer previously shared. They have created take-home kits for families to stop by and pick up for activities to do at home. Hosting a few parent chats every week and IEP's are being done remotely. They are working in collaboration with FACT Oregon to ensure children with disabilities are able to have their educational needs met. Arc continues to provide food boxes to Arc families. If you have a family working with Arc who needs a food box, you can contact Jo Ann at 541-521-9304.
- **CHILDCARE:** For an update on childcare changes with the Oregon Dept. of Education, Early Learning Division click [here](#). You will see an overview of exemptions and efforts being taken to increase the emergency need for additional childcare resources.
 - **Childcare Provider Relief Guide** [website](#) with info to help child care providers. Resources include information on financial assistance, staff supports, unemployment, and business coaches. Website is in Spanish, English, Ukrainian, Russian, Vietnamese and Chinese <http://www.orproviderrelief.org/> Flyer previously shared.
 - **Early Learning Division (ELD)** is releasing details of an Emergency Child Care grant program to assist open childcare providers during the COVID-19 crisis. The grant program uses resources allocated to Oregon through the federal CARES (Coronavirus Aid, Relief, and Economic Security) Act and other Child Care and Development Block Grant funds. The limited, one-time grant closed May 11th and amounts ranged from roughly \$900 to \$18,000 to be used for allowable costs such as paying for a lease/mortgage, utilities, insurance, food and supplies, staff compensation and benefits, and other reasonable operating costs. Award recipients will be notified beginning May 20, 2020. **More funding opportunities will be available in the future.**
 - Emergency child care providers are currently required to operate under conditions outlined in the Governor's [Executive Order 20-19](#)
 - **Emergency Child Care** - "Essential Personnel" needing help to find childcare can contact **Quality Care Connections at 541-463-3300 and leave a message or 211info** to receive a customized referral to emergency childcare programs operating in your region. To reach 211info:
 - Call 211. Listen to the prompt for Child Care and press the specified number.
 - Text the keyword "children" or "niños" to 898211 (TXT211).
 - Email children@211info.org.

- **Quality Care Connections** is continuing to support the State's emergency childcare efforts. New guidelines were released last week.
- **Child Welfare:** Child Welfare has an updated Oregon Child Abuse Hotline (ORCAH) overview flyer on abuse and neglect. Previously attached in English and Spanish. (There were a few counties who had not yet transitioned to the hotline, but it is now statewide 24/7 365 days a year.)
- **City of Eugene Rec:** Eugene Rec Updates as of 5/18/20 can be found [here](#) Summary: Eugene Rec will be offering summer camps starting 6/22. Registration starts 6/8 at 9 a.m. Modifications will be made for safety. Childcare programs are now running at Sheldon Community Center and soon expanding to other centers. Pools remain closed. Facility rentals, fitness classes and other programming will gradually begin to restart. Families can apply for COVID Incremental discounts. Will be 1:10 ratio with many camps outdoors to assist with physical distancing requirements. June 22-Aug 31st Ages preschool; 6-11 years and teens.
- **Community Outreach through Radical Empowerment (CORE)** CORE is dedicated to supporting, empowering and advocating for young people in Lane County surviving the effects of poverty, homelessness or other adversities ● 541core@gmail.com Spectrum is closed until September so most outreach is being done through their SOAP program (see below in 'food' section)
- **Cottage Grove Family Relief Nursery:** All sites are closed to public. No therapeutic classrooms or home visits at this time. Working with families via phone. There is an online community assessment form that families can fill out to let them know how they are doing and what type of help they may need. <http://www.frncg.org/covid-19-community-assessment> They also have a limited supply of diapers, wipes and feminine hygiene products they can deliver. Call 541-942-4835 See the main [website](#) for additional updates. They are launching Zoom parenting classes due to families voicing the need.
- **Early Childhood CARES** classrooms and in person home visiting services are suspended. All of their services will be provided remotely and will include options for phone, mail, email, paper/packet drop-offs or a virtual meeting platform
 - Referrals and intakes are still happening- please encourage parents to contact EC Cares for developmental screenings. <https://earlychildhoodcares.uoregon.edu/>
 - Summer positive behavior group will be on Wednesdays in July from 5:30-6:30 p.m. via Zoom. Flyer previous shared.
 - Early Childhood Cares June newsletter here: <https://conta.cc/3cnmzrH>
 - COVID resource page added to their [website](#)
 - EC Cares held a Facebook live for a potty training chat. This video has received more than 250 views! It's a short 27-minute Q & A answering common potty training questions. You can view it on our [Facebook page](#), [YouTube](#) , or listen as an audio file on [trainings and events page here](#).
- **The Eugene Suzuki Music Academy** is hosting a free, online Big Picture Parenting Summit on **Saturday, June 6th**. Big Picture Parenting emphasizes thinking about the

unique needs of each of our children, using questions like, “In what ways does this child naturally excel?” and “In what areas might they need extra support to develop new skills?” This workshop is designed to provide new ways to think about these questions, and tools parents can use to adopt a Big Picture perspective. See more and sign up at <https://eugenesuzukimusic.com/big-picture-parenting-summit/>

- **FACTOregon:** Peer support and resources for families who have a child with a disability. Includes webinar on how to ensure their child receives access to an equitable education <https://factoregon.org/covid-19-response-and-resources/>
- **Food for Lane County** youth food-closure list is updated online at: <https://foodforlanecounty.org/get-help/programs-for-children/> and it is bi-lingual in Spanish.
- **Head Start:** All Head Start classrooms, including Early Head Start classrooms and home visiting services, will remain closed. All sites and offices are closed to the public and staff are working remotely. Head Start is still accepting applications for the current and upcoming school year, please visit www.hsolc.org and click on the ‘Enroll’ tab. Also hiring staff. Reaching out to current families about options for summer and processing applications for Fall. Still working on what the services will look like. Number of state funded slots could be decreasing.
 - Not COVID Specific, but a great opportunity! Head Start of Lane County is starting a Natives Classroom starting this fall. Flyer previously shared.
- **HOOTS (Helping Out Our Teens in Schools)** HOOTS is an offshoot program of CAHOOTS. HOOTS provides mental health and basic medical support to 4J, Springfield and other high schools on a weekly basis. They offer mental health support by phone for high school students, families and staff while schools are closed. Staff are able to provide short-term counseling, resource referrals and Oregon Health Plan signup between 9:00 AM and 4:00 PM on weekdays.
 - Two HOOTS phone lines are staffed for specific districts: (541) 246-2342 is for the 4J High Schools, Eugene Charter Schools, and Bethel AND (541) 246-2332 for the Springfield, Oakridge and South Lane High Schools
- **Hosea Youth Services:** The Resource Service Center has extended their hours and days in order to allow youth to access services and still maintain the mandatory social distancing. They are open Mon- Thur from 1 to 6:30 pm for essential needs (showers, laundry, computers, phone, etc.) To-Go dinners are served at 5pm.
- **Kids In Transition to School (KITS)**: Free summer kindergarten transition program for families throughout Lane County. The program will primarily be available as a virtual parent group, called **KITS at Home**. This still will be a great way for families to learn how to get their kid on a routine, encourage and support learning at home, provide positive reinforcement, build connections with their child’s school and meet other parents. Groups will be offered in English and Spanish. KITS can help with access to devices and the internet. To find out more or sign up for the groups, go to <https://bit.ly/2ZlhuHP> or contact Denise at Denisef@oslc.org or 916-205-6851 (text is ok). Flyer attached again in English and Spanish as well as a ‘blurb’ for posting information. They also have a Facebook page facebook.com/KITSProgram

- Participating school districts (*Contact details are on the flyer and website unless indicated otherwise*): Bethel; Creswell; Eugene 4J; Fern Ridge; Junction City; Marcola (contact 541-933-2411); Oakridge (contact 541-782-2813); South Lane; Springfield (specific participating schools are Centennial, Douglas Gardens, Guy Lee, Maple, Mt. Vernon, Page, Riverbend, Two Rivers- Dos Rios)
- **Looking Glass:**
 - **Riverfront School and Center Point School** are providing online work for their students to keep them on track. Riverfront Job Training and Independent Living Program staff are reaching out to clients by phone and text to provide as much support as possible.
 - **Regional Crisis Center** family therapy and family visits are being done by phone.
 - **Counseling Program:** Transitioned to offering only telephone and telehealth services for existing clients and has started to offer assessments for new clients. Counseling staff are able to continue offering therapy and psychiatric services with HIPAA compliance using VSee. Take private insurance and OHP as well as sliding scale fee. Have a few slots available for those who cannot pay- for up to 10 visits free.
 - The **Crisis Response Line** now available in Spanish. No in person response at this time. Crisis Response Team: 1-888- 989- 9990 (24/7 crisis support services for families of youth 18-years old or younger).
 - **New Roads Drop-In Center** update as of 5/19/20: New Roads will be reopening all lobby services. Per the Governor's Phase 1 guidance, capacity is capped to 6 youth at a time to ensure 6 feet of social distancing. They will continue to follow all of the sanitization procedures previously put in place (requiring hand washing before entering the building, sanitizing all services after use, mandatory masks for staff and encouraging youth to wear them, asking youth Covid-19 assessment questions before entry into the building). Hours remain Monday-Friday 8:30am to 4:45 pm and we serve breakfast, lunch and snack daily.
 - **Station 7** screening clients upon entry by taking temperature and assessing for Covid-19 symptoms and then we are practicing CDC and HUD recommended guidelines within shelter as far as social distancing and sanitizing goes. They are able to take youth 11-21 at Station 7 but youth 18+ have to be in their own room (or in a room with only other 18+) and they have to prioritize 11-17 so they take those 18+ stays on a night by night basis depending on room availability. Station 7 . To ensure that they are able follow the 6 foot social distancing recommendation they are capping capacity at 8 youth per night. No longer a limit to the number of nights a youth can stay. Looking Glass is still attempting to gain consent for the youth staying who are 17 and younger. Asking the youth accessing the shelter remain at the program 24 hrs/day with 20-minute walks throughout the day encouraged. **verified still accurate 5/28/20*
 - **The Crisis Line** is open as normal. Youth can **call or text 24/7 541-689-3111**.

- [Looking Glass Rural Program](#) in Cottage Grove is still open regular hours Monday – Friday 8:30– 5 with modified protocol (e.g., basic needs items available to-go).
- **Northwest Youth Corps:** [Northwest Youth Corps](#) is still open and providing services following all guidelines. Youth program for ages 14-19 for community day programs as well as camping program for ages 16+. All members are paid a non-taxed stipend for their work and are eligible to receive high school credit. Questions? Contact Nate at (541) 743-8594 or Cell (610) 235-9493 NateZ@nwyouthcorps.org
- **Ophelia's Place:** Ophelia's Place is now accessible online! Girls can get started now. Register by calling (541) 284-4333 or emailing info@opheliasplace.net Live drop-in groups, workshops and Telehealth therapy
- **Oregon Youth Line:** Free support for teens via phone, text or chat. This link also has a [list](#) of resources that are COVID specific.
- **Parenting Now!:** Drop-in programs, Baby Connection and Playtime and parenting groups are still closed for in person services.
 - See [website](#) for resources as well as free on-line parenting groups. Example: Facebook and Zoom presentations online with parent educators and circle time and First Three Years is being offered online for free right now <https://parentingnow.org/parents/parenting-the-first-three-years-online/>
 - One to One Parenting Support Program for families with younger children. Flyer previously shared.
- **Pearl Buck Center:** Continues to provide food boxes, activity kits, and outside home visits (particularly for safety services). They are working on becoming an emergency childcare provider for respite.
- **Preschool Promise:** United Way is working on details, such as funding and how providers would be able to offer services adhering to the physical distancing guidelines. Families can still complete the [interest form](#) so once the official application is available United Way will know to send them the full application to complete.
- **REACH OUT OREGON** – 1-833-REACH-OR (1-833-732-2467) is for all families. *“This is a time for all to reach out whenever you need help and information. You can call the warmline for information about resources, or just to have someone listen to you, or to help you get connected to services and supports that you and your family need. We know that some of you have been hit harder through this crisis than others, and it’s hard to let others know when you need help. We want to urge you to let someone know – we are here for families!”* The warmline is open Tuesdays, Wednesdays, and Thursdays from 12-7pm except on holidays.
 - **Join Reach Out Oregon for a conversation about self-care during COVID 19.** Get to know about the team, connect with parents throughout Oregon and hear ideas about ways to care for yourself and your family. **May 29th** from 4-4:30 p.m. Registration link [here](#).
- **Relief Nursery:** Now offering daily respite at both Eugene and Springfield sites with precautions to keep families safe. Respite care serves as their crisis intervention childcare and is critical for families who are working through traumas. With quarantine

has come increased instances of isolation, depression and worsened rates of domestic violence abuse especially for families with additional risk factors. For example, respite care can be used for a parent to attend counseling or domestic violence support or attend a housing appointment. Trillium Community Health Plan has helped support these services. Call for more details. (541) 343-9706 Eugene or (541) 485-0007 Springfield

- All classrooms are closed. No respite or therapeutic services on site at this time. Home visits are suspended. Support services available by phone. Relief Nursery is assisting their families with delivery of food boxes and supplies. All therapy with children and families is being done by teletherapy.
- **South Lane Distribution Center:** Rural Organizing Project in South Lane has partnered with the McKinney-Vento program with the support of United Way to start a Distribution Center in the Rural Organizing Project's building in downtown Cottage Grove. South Lane School district staff, students or parents can pick up food and basic needs for South Lane School District students. Community members can also donate items. Flyer previously attached for items most needed. At this time there is no limit to the amount of times a family or student can access assistance. Out of school youth can also access help. Social distancing policies are in effect. There is no paperwork to fill out - they are keeping this simple! Flyers in English and Spanish previously shared.
 - Hours: Tue 11-1 and Thur 4-6 p.m. or by appointment.
 - Distribution Center is located at 632 E Main Street, Cottage Grove.
 - Questions or to schedule a pick up time outside of normal open hours, call Jess from the Rural Organizing Project at 541.649.1169 or Jade from South Lane School District McKinney Vento Program at jade.chamness@slane.k12.or.us
 - Food items generally available include: canned food, protein bars, eggs, produce, bread, tortillas, peanut butter, crackers, microwavable meals, rice,
 - Basic Needs items generally available include: shampoo, soap, laundry detergent, menstrual products, toilet paper, toothpaste, hand sanitizer.
- **University of Oregon:**
 - **The Meaning of Women's Groups:** Research study to learn ways to better serve Latina immigrant women in mental health or support groups. For those who are at least 18 years old, identify as a Spanish-Speaking Latina immigrant woman, have participated in a women's mental health or support group and willing to participate in a 1.5 hour interview via phone or zoom. Participants will receive a \$30 gift card. Flyers in English and Spanish previously shared. Contact Darien Combs if interested (774) 343-1185 or dcombs@uoregon.edu
 - **RAPID-EC:** Dr. Phil Fisher along with others at the university are facilitating RAPID-EC. RAPID-EC is an early childhood family well-being survey designed to gather essential information in a continuous manner regarding the needs, health promoting behaviors, and well-being of children and their families during the COVID-19 outbreak in the United States. The survey will focus on better understanding child development (and parents' concerns about development over time), caregiver mental health and wellbeing, and caregiver needs and utilization of resources. For more information click [here](#). Real time, valuable

- data reports are available. <https://www.uorapidresponse.com/reports-policy-briefs>
 - **Early Dual Language Learner Lab** is still recruiting families to participate in the early dual language learners study with Dr. Lauren Cycyk. Brochures previously shared. For Spanish speaking families with a child between the ages of 24-38 months
- **Willamalane: Updates as of 5/21/20:**
 - [Camp Putt](#) opens June 15th with small groups who have reserved a tee-time. Outdoor tennis and pickleball courts are open and lessons start June 2nd. Playgrounds and basketball courts are still closed and access to public restrooms and fountains are limited.
 - Summer camp registration begins June 3rd. Camps begin June 15th. Details [here](#).
 - Bob Keefer Center is reopening with a modified fitness center on June 1st and physically distanced group exercise classes start June 3rd. Details [here](#).
 - All updates be found at willamalane.org/alerts.
 - Open spaces in parks and trails remain open, however, visitors must comply with social distancing rules. For more guidelines on healthy behavior in outdoor spaces, visit willamalane.org/parks.
- **Women Infant Children (WIC):** [WIC](#) is still accepting new enrollments. Appointments are conducted over the phone. All in-office WIC classes have been cancelled. Feeding and breastfeeding specialists can be accessed on-line or over the phone. 541-682-4202 and email: WIC@lanecountyor.gov
- **Youth ERA:** Services provided 10 a.m. – 6 p.m. virtually or by phone. In-Person is only available on a case by case basis. Peer support is being done on ‘Twitch’ and the Drop-In Center is being held virtually M-F from 3-6 p.m. Leave a voice mail and someone will get back to you (971) 334-9295

SCHOOL SPECIFIC:

In order to reduce the length of this document and ensure information is up to date- please refer to the Food for Lane County website for all of the individual **School District Student Meal Sites** (last updated 4/3/20) The PDF version was previously attached. <https://foodforlanecounty.org/school-district-meals/>

- **4J** has online resources for parents that include food, learning, general resources and frequently asked questions <https://www.4j.lane.edu/communications/coronavirus/>

- Rebooting their Kindergarten registration process- creating a video to send to parents.
 - No online learning access yet? Pick up a paper packet for your child. Paper Learning Packets Available at Meal Sites. 4J educators have put together [supplemental learning activities](#) families can use at home to keep their students engaged and learning. Paper packets of printed supplemental learning materials are now available as an option for families who don't yet have a device and/or internet access at home to access supplemental learning activities. You can come to any of these school sites and pick up a packet that is the appropriate grade level for your student.
 - **4J Farm to Family** food boxes being distributed at various sites through the 4J Nutrition for those who need additional food assistance. Includes fresh produce, cheese, and meats. Contact school with questions.
- **Springfield School District Update:**
 - **Technology Support:** Tech has bilingual support for our families that can be accessed via email at: FamilyTech@springfield.k12.or.us, or 541.726.3406
 - **Technology Needs:** The tech survey has now closed and device requests for *current* students can be requested at askSPS@springfield.k12.or.us
 - **Connectivity Needs:** Tech is working through a process to distribute hotspots once they are available. In the meantime, the district has equipped busses with free WiFi access and has positioned them throughout our district, for family access, Monday – Friday, 8 am – 6 pm. Locations are posted [here](#). Or it is recommended they use a free Xfinity hotspot in the community.
 - **Family Supports:** Resource support needs for families can be shared with askSPS@springfield.k12.or.us and they will work to connect available community resources.
 - Administration District level teams are working to connect with families who have not yet engaged in distance learning.

FOOD:

- **Bethesda Lutheran Church:** food pantry will be open the 2nd and 4th Saturdays from 9:30-12pm. 541-688-9085
- **Burrito Brigade:** Food drop off locations are White Bird, Service station/Dusk to Dawn, Monroe Little Free pantry, N. Grand Little free pantry and limited downtown distribution. Distribution is 12:00-1:00 Saturday 2-3 Sunday. Contact info@burritobrigade.org for burritos directly
- **Creswell Food Pantry:** 541-246-9117 Pre-prepared boxes are given in the parking lot. Thursdays 12-3pm. Creswell Family Resource Center Coordinator and Elementary School Support Services Assistant are now able to be a proxy to pick up and deliver food

boxes for families at the Creswell Food Pantry. If you are working with a family who need help accessing a food box in Creswell, contact the Family Resource Center and have the parent let them know the following information: Name, Address, # of Adults, # of children under 18. Creswell Food Pantry is allowing families to access services once a week. They will be re-evaluating this policy after July 1st.

- **Crossfire Hands of Hope:** 942 28th St Springfield. (541) 686-5433 Drive thru hot breakfast– Sundays 8:30-10:30 am; Food boxes– Thursdays 12-4pm; Drive through dinner– Thursdays 6:30pm; Celebrate Recovery crisis line– 541-913-6303 **verified still accurate 5/28/20*
- **Ebbert United Methodist Church** is open for their regular meals, Monday-Thursday and Hope House on Saturday (3pm) all meals are to go. 541-746-3513.
- **Eugene Catholic Worker** is continuing to serve their meals as scheduled. First and Washington, W-Sat from 8:30-9:30
- **Farmers Markets:** For a list of local farmers markets, find the [Willamette Farm and Food Coalition 'Locally Grown' directory](#) as well as a [COVID-19 Addendum](#) that shows which providers have adapted their methods of selling to increase physical distancing. You can also find information about Double Up Food Bucks. Double Up Food Bucks doubles the SNAP dollars up to \$10 for certain items purchased at participating farmers markets.
- **Florence Food Share** 541-997-9110 Only open M, F 9:30-1 and W 4-6. Drive up, call from your car to place an order and they will deliver a box to your car.
- **Florence Farmers Market:** 2020 Season begins May 12th with changes to provide physical distancing. For the time being, the market is open for online pre-order and pick up only. Florence area market vendor products will be added each week to a purchasing platform called [WhatsGood](#). Customers will select, pay for their goods, and drive through the market parking lot on Tuesdays 4-6pm so that volunteers can place pre-bagged goods directly into customer cars. *There will be no on-site cash or credit card sales.* Questions? Contact Market Manger, [Lia Rouset](#) or check out their Facebook.
 - **SNAP customers** need to go by the Market Manager booth at the Market to receive instructions on how to order online so that you can pay with your Oregon Trail Card and receive Double Up matching funds.
 - **Technical assistance:** The library has offered to help! Call 541-997-3132 or email ref@siuslawlibrary.org for a *Tech Appointment* or *Book a Librarian*. 10am-3pm.
- **FOOD For Lane County:**
 - **Home Delivery:** If you are working with someone who needs an emergency food box and has no way of accessing one, you can contact Dana Baxter at FFLC Emergency Food Box Delivery Program (541) 343-2822 x 104. They deliver pre-packed food boxes that include fresh produce and bread to homebound clients who are lacking transportation and access to food. Boxes are left on the front porch following no-contact delivery practices.
 - **Website link with all of the up to date FFLC food resources** – being updated daily <https://foodforlanecounty.org/covid-19/>
 - **Cafe 60** in Florence is closed
 - **Community Mobile Pantry Program Sites** – Flyers in both English and Spanish were previously attached and can be found on their [website](#)
 - **Dining Room:** Serving to-go meals M-Th, 12-3 (or until meals run out) instead of seating guests inside, with extra health precautions in place.

- **Partner Agency Proxy- Permission to Pick Up Food Box** form attached (English/Spanish): If you are doing a home visit to a client in need of food and they are unable to pick up a food box on their own, you can complete the attached form and coordinate picking one up to deliver. In order to remove barriers, as long as staff have a verbal confirmation, right now that can count as a signature on behalf of the client. 541-343-2822
- **Free Food Fridays** Every Friday! 12pm-1pm at 458 Blair Blvd. Brought to you by White Bird Clinic, Community Alliance of Lane County, NAACP Lane County are committed to serving and empowering all marginalized communities whose needs are not getting met during this pandemic. Spanish Speakers available. No personal information required. Flyer previously shared.
- **Helping Hand in Marcola:** Starting March 20 they have added an additional pantry day. Check-in begins at 9:00 am. Providing food boxes to shoppers; no entry into the building
- **Mapleton Food Share** 541-268-1033 Open 2nd Thursday and 4th Saturday from 10 a.m.-2 p.m. People can still come in and shop, but they must take a number. Once inside, the volunteers will collect the food the shoppers choose.
- **Meals on Wheels:** Adjusting the way they serve meals, to protect vulnerable people's health. For up-to-date information on what is happening check their website or call their COVID-19 Hotline at 503.953.8158.
- **New Hope Baptist Church in Creswell** 541-895-4436 Wednesday meal from 5-6 is to-go, delivered to cars.
- **Oakridge Food Pantry** Still open at regular hours. 541-782-2192
- **Salvation Army Eugene:** Effective March 11 they will be open normal hours but will provide food boxes outside; no entry into the building
- **St. Vincent de Paul Atkinson Food Room:** Food box distribution: Tues., Thurs., & Fri. 9-1PM Address: 456 Hwy 99 N, Eugene (541) 689-6747
- **Sheldon Region Food Pantry:** Saturday, May 16th 2-4 p.m. at Willakenzie Community Church. Flyers in English and Spanish previously shared.
- **Springfield Adventist Community Center** is open during their usual hours for food and clothing. 541-746-8263
- **St Mary's Episcopal Breakfast** is being served to go on the 2nd and 4th Saturday at 9:30am. 541-484-5810
- **Street Feed and Street Outreach Alliance Project (SOAP)** is going out to primarily youth camps on Sundays (typically in the afternoon), providing hot food and outreach (survival) supplies. Even though the focus is on youth and young adults, SOAP feeds everyone in the camp regardless of age. They will not be going out on June 14th or July 5th. If there is a camp in need of outreach supplies and or hot food please contact 541core@gmail.com / www.coreeugene.org / IG: core.eugene / <https://www.facebook.com/COREEugene/> **verified accuracy 5/28/20*
- **Triangle Food Box** in Blachly provided food boxes on April 17. Call for future assistance. 541-925-3254
- **Trillium Produce Plus:** Suspended at PeaceHealth Florence and Peace Health Dexter until further notice.

- **Veneta's Downtown Farmers Market** is offering expanded SNAP, Double Up Food Bucks, and Produce 4 Kids programming to provide additional support to the community during this tough time. Saturdays from 10 a.m. – 1 p.m. See their website for location and COVID precautions <https://www.venetadowntownfarmersmarket.com/covid-19-response.html> If you have questions, contact the director Lyndsie Leech at venetadfm@gmail.com
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FINANCIAL:

- **AARP Tax Aide:** All AARP tax sites have been suspended until further notice. See website for up to date information. https://www.aarp.org/money/taxes/aarp_taxaide/
- **Artists relief fund** opportunities can be found towards the end of this OPB article. There are multiple, nationwide. <https://www.opb.org/artsandlife/article/emergency-funds-for-artists-and-freelancers-covid-19-pandemic/#.XoVIAmbBFQw.mailto>
- **CARES Act:**
 - Supplemental Security Income (SSI) Recipients Will Receive Automatic COVID-19 Economic Impact Payments [here](#).
- **CASH Oregon:** IRS Certified volunteers who can help people file taxes if their household makes below \$69,000. They get all of their documents ready and login [here](#) or call 503-966-7942 (M-W 9-4). It will take about 2 hours to complete the process. Flyers in English and Spanish previously shared.
- **Census Bureau** While the Census website is available, almost all other operations are at a standstill. See Census Bureau's [press release from March 15th](#) for an update on steps they are taking to ensure a complete and accurate count.
 - Self-response feature is now [available online](#) [over the phone](#) in 13 languages, and by mail in some areas. 2020census.gov is available in 59 languages.
 - As of 4/8/20, the [national self-response to the 2020 Census](#) is 33.1%, and the rate in Oregon is 35.2%. You can see updated response rates for the 2020 Census in your community by visiting [this page](#).
- **Community Lending Works:** Emergency business loans <https://communitylendingworks.org/>
- **DevNW** – Continuing to offer remote financial counseling and web-based classes during these times of social distancing. Their updated web-based classes live here: <https://devnw.org/calendar/> They will continue to offer live, web-based classes for the rest of 2020 in addition to phone/web based financial counseling. Summer and Fall calendars and workshop descriptions previously sent in both English and Spanish.
 - Existing and future savers who have an Individual Development Account (IDA) with DevNW will now receive a 5 to 1 match (instead of the previous 3:1). That means for every dollar they save, it is matched with \$5! The max amount of match a saver can earn will stay the same. The IDA program currently has a wait list for those interested in this program in the future.

- DevNW offices are closed to the public (drop-boxes are available at each office location and they will continue to pick-up and process payments and paperwork).
- DevNW is now offering full scholarships for membership fees for financial counseling and classes to anyone whose income has been impacted by COVID-19. Fees are waived from now until August 31st, 2020. Flyers previously attached in both English and Spanish. To get started either use coupon code “wellbeingK7” on [website](#) or call 541-345-7106. If you have questions about the scholarship, check out [FAQ page](#).
- New financial resiliency series Tuesdays at noon (English) and at 12:30 (Spanish): Over the next eight Tuesdays at 12 and 12:30, we will explore relevant financial topics, answer your money-related questions and relay timely economic resources.
- A financial wellbeing series during COVID-19 from DevNW, in partnership with Northwest Community Credit Union. <https://www.facebook.com/devnorthwest/> Flyer previously attached.
- Fortaleza de Finanzas *Una plática seminal de bienestar financiero durante COVID-19 por DevNW, en asociación con Northwest Community Credit Unión.* <https://www.facebook.com/devnorthwest/> Flyer previously attached.
- Or watch archive videos here: <https://devnw.org/finacial-resilience/> and <https://devnw.org/fortaleza-de-finanzas/>
- **Federal Financial Aid:** [Linked article](#) from the U.S. Department of Education detailing the announcement made today. “All borrowers with federally held student loans will automatically have their interest rates set to 0% for a period of at least 60 days. In addition, each of these borrowers will have the option to suspend their payments for at least two months to allow them greater flexibility during the national emergency.” <https://studentaid.gov/announcements-events/coronavirus>
- **Internal Revenue Service (IRS):** Provides steps to help taxpayers, businesses and others affected by COVID-19. Deadlines to FILE and PAY federal income taxes are extended to July 15, 2020.
- **Institute for Community Inclusion (ICI)** created the previously attached document that talks about the economic impact of COVID-19 for those who receive SSI and SSDI. Also includes scams to watch out for, CARES act and Stimulus checks for those receiving SSI and SSDI as well as employment supports. More information on their [website](#)
- ~~**Lane County Artist Relief Fund:**~~ For Lane County residents who receive an income as a contracted artist, teaching artists, production technician or producer who has lost income due to the COVID-19 safety measures. [Applications](#) opened March 30th and are now closed.
- **Lane Small Business Development Center (SBDC)** at Lane Community College is part of the Small Business Administration (SBA). The SBA is governing many of the small business disaster relief efforts. Programs are rolling out quickly, and there is a lot of confusion and misinformation circulating online. SBDC has been in direct training and

contact with the SBA daily so that they can assist you in navigating these turbulent times with accurate information. If you are working with a small business owner in need of assistance, have them call the SBDC for a phone or virtual appointment with an advisor (541) 729-5652. Additional funding support may be found on their [website](#)

- **The PPP (Paycheck Protection Program)** has been refunded. If you are working with someone who received a loan from the PPP program, they also have a loan forgiveness program. The application has been released by the Small Business Administration and treasury. If people need help filling out the 11-page document, they can contact the Lane SBDC for assistance at 541-463-6200. The online application is [here](#)
- **Lane Workforce Partnership Layoff Aversion Funds:** The State of Oregon Higher Education Coordinating Commission Office of Workforce Investments (OWI) has released federal additional assistance funding thru the Local Workforce Board System throughout the state. The federal Workforce Innovation and Opportunity Act fund for layoff aversion activities are designed to prevent, or minimize the duration of, unemployment resulting from layoffs. To this end, Lane Workforce Partnership will distribute Layoff Aversion Funds in Lane County with the following parameters: Requests must be a result of the business impact from COVID-19, Small businesses/organizations with fewer than 20 employees, and Limited to reimbursements for supplies and/or equipment up to \$5,000. For more information and to apply, please visit: <http://www.laneworkforce.org/> **UPDATE:** First round of funding has been exhausted. They are trying to secure additional funding so keep checking back as to the status.
- **[Oregon Community Foundation](#)** is providing Oregon Community Recovery Grants to nonprofit organizations in Oregon that are particularly affected by the outbreak of COVID-19 and who are 501 3C, have less than 50 employees and have a proven track record for 3 years meeting the needs of community members.
- **Oregon Employment Department (OED):** OED is doing remote services. Flyer (English and Spanish) was shared that shows when someone may be eligible for Unemployment Insurance versus employer paid sick leave or FMLA.
 - To file an online claim for unemployment benefits, go to [Oregon.gov/employ](https://oregon.gov/employ) or call 1-877-FILE-4-UI.
 - Plan called 'Project Focus 100' to work through the unemployment insurance backlog of 38,000 unprocessed claims can be found [here](#).
 - Those possibly eligible for a 13-week UC extension will receive a letter explaining the expiration and instructions to call a phone number for an interview to apply for an extension. See **attached** for expansion update from OED.
 - Update from OED 5/21/20: [Recent Trends in Lane County Unemployment Insurance Claims by Industry](#)
 - **Pandemic Unemployment Assistance (PUA)** program is now open. People who are self-employed, can now apply for benefits. [Click here](#) to learn more about the program and FAQ's. Apply now by [clicking here](#).

- **Pandemic Unemployment Compensation (PUC):**
<https://www.oregon.gov/employ/Documents/04.10.20-Press%20Release.pdf>
 The PUC will be available for claimants the week of March 29, 2020 to July 25, 2020. The \$600 is in addition to the regular weekly benefit amount, but will be issued in a separate check.
- Here is a [link](#) to the Pandemic Unemployment Insurance updates which now includes an application link to apply and also a weekly certification to be filled out by claimants.
- Lane County unemployment claims data and trends [here](#) or on their website at <https://www.qualityinfo.org/covid-19>
- YouTube videos from OED that show claimants how to answer questions for the pandemic when filing an initial claim and also when claiming each week.
 - How to file a claim application during COVID-19 link
<https://youtu.be/1JTPHuRlxyQ>
 - How to file weekly claims during COVID-19:
<https://youtu.be/E82E6ApKiko>
- **Oregon Worker Relief Fund:** Oregon Legislature approved an initial \$10 Million in funding for the Oregon Worker Relief Fund. The Oregon Worker Relief Fund will replace up to 60% of lost wages for Oregonians who, due to their or a family member's immigration status, are disqualified from receiving Unemployment Insurance or stimulus benefits. Details to come soon. Locally Centro Latino Americano has applied to be able to help with the distribution of funds. More information can be found on the notes from the [Emergency Board Legislative Fiscal Office](#)
- **Restaurant Employee Relief Fund:** Applications open 4/2/20 for those working in the restaurant industry (for at least 90 days in the last year) who has been financially impacted by the COVID-19 crisis. They can get one-time assistance of \$500 to be used for rent, utilities, childcare, etc. See website <https://rerf.us/> **As of 4/10/20:** Due to an overwhelming response of 60,000 applicants to date, the Fund is not currently accepting new applications.
- **Senior and Disabled Services (S&DS)** Eugene and Florence offices will be closed on Friday, May 22 for Executive Director's Holiday. Offices will reopen on Tuesday, May 26. They will still have staff available for any adult protective services issues.
 - The also received a \$2,500 grant from United Way Lane County to help with COVID-19 related impacts. The grant is based upon using these funds for the Family Caregiver Self-Directed Non-Respite Care such as clothing, school workbooks, diapers, wipes, etc. Starting **Monday April 27th**, S&DS will award stipends to grandparents who are 55 and older who are raising grandchildren up to \$100. S&DS will approve funds for more than \$100 if the grandparent has exceptional needs. Please feel free to refer potential applicants to our Aging and Disability Resource Connection (ADRC) at **541-682-3353** and ask about the **Senior Connections Relatives as Parents Program**.

- **Siuslaw Nonprofit Learning Exchange Program:** [Siuslaw Vision](#) in partnership with Nonprofit Association of Oregon (NAO), is providing the six-week series looking at content from nonprofit experts to inspire discussions about topics they are interested in — from how to make virtual meetings more effective to what to do about fundraising and finances. Siuslaw Vision is a grassroots, community-led effort to better these places we call home and includes a broad list of interests: jobs and economic development, health and human services, education, infrastructure and public services, arts and culture, and recreation and the environment. For more information, please email vision@siuslawvision.org.
 - **Small Business Association (SBA) Paycheck Protection Program (PPP):** Loans available to prevent layoffs for small businesses. See link for details <https://www.sba.gov/funding-programs/loans/paycheck-protection-program-ppp>
 - **Travel Oregon** has just released information about a grant program they are offering to small businesses in the local travel industry. Application opened May 26th. Check out their program [here](#) for more info.
 - **Worksource Lane:** Staff are limiting their face to face meetings and doing everything by phone or email. They are exploring virtual options. No longer offer in person appointments at the center at this time.
 - WorkSource Lane workshops will be online only. It is requested that people pre-register so there is an idea of how many will be in the virtual classroom. Updated June workshop calendar for WorkSource Lane previously shared.
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UTILITY:

Lane Equity Coalition: [Phone, Computer, and Internet Access during COVID-19](#)

- **AT&T hotspots** are open to the public. To learn more about AT&T hotspots, visit [the AT&T hotspot website](#).
- **Centurylink:** For the next 60 days, they are waiving late fees and to not terminate a residential or small business customer's service due to financial circumstances associated with COVID-19. They are also suspending data usage limits for consumer customers during this time period due to COVID-19. 1-866-642-0444 <https://www.internetessentials.com/covid19> <https://news.centurylink.com/covid-19>
- **Comcast Wireless Internet Essentials:** Comcast is offering low-income families the ability to sign up for Internet Essentials service at no charge for 60 days. People needed to have applied by April 30th- contact them to see if there can be an extension. For qualified low-income families, the service normally costs \$9.95/month. The company will also open its Wi-Fi hotspots to any American who needs them. Comcast has also agreed to waive late fees and to not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic, and to not charge for data, over the next 60 days. 1-855-846-8376 (English); 1-855-765-6995 (Spanish)

- **EPUD:** Eligible customers can receive up to \$300 credited to their EPUD account. To apply, contact the agency nearest you: Springfield Catholic Community Services – 541-747-8349 or Eugene Catholic Community Services – 541-345-3642 or Cottage Grove Community Sharing – 541-942-6492 <https://www.epud.org/my-account/bill-pay-options/>
- **EWEB** Crisis Relief flyer was previously sent. Apply June 1st starting at 9 a.m. Affected customers can apply for this bill credit by submitting proof of unemployment benefits from the Oregon Employment Department. Unlike other assistance programs, the job loss benefit doesn't include an income threshold.
 - EWEB is temporary suspending service disconnections and late fees for customer non-payment during the coronavirus crisis. Starting April 1, our customer-owned utility will expand its EWEB Customer Care program to provide a \$260 credit to any customer who loses a job. See website for details <http://www.eweb.org/residential-customers/income-based-assistance>
- **NW Natural:** Will not disconnect customers who can't make a payment due to impacts caused by the coronavirus. Customers will continue to receive bills and past-due notices. But NW Natural will not send a final shut-off notice and disconnect service. 1-800-422-4012, Monday- Friday, 7:00 a.m. to 6:00 p.m. <https://www.nwnatural.com/customerservice/coronavirus>
- **Oregon Lifeline:** Free and low cost phone or broadband service <https://www.oregon.gov/puc/Pages/Oregon-Lifeline.aspx>
- **Spectrum Wireless:** Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households. <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>
- **Springfield Utility Board (SUB):** Effective immediately, SUB is increasing their emergency payment fund for low-income customers, Project Share, by \$49,000 to \$87,000 to help customers. Specially trained staff standing by to help customers who need extra time and flexibility in making payments. 541-746-8451. <http://www.subutil.com/covid-19-update/>
 - SUB Customers can reach out and ask for assistance by calling Project Share (through Catholic Community Services) at 541-345-3642 or email projectshare@ccslc.org for the local program and energy@ccslc.org for the federally funded program.
- **Sprint:** No disconnects for 60 days; waiving late payment fees; unlimited data
- **T-Mobile:** No disconnects for 60 days; waiving late payment fees; unlimited data
- **Verizon:** No disconnects for 60 days; waiving late payment fees
- **Xfinity:** Xfinity WiFi hotspots in out-of-home locations will be available for free to anyone who needs them, including non-Xfinity Internet customers. This may be a need as more services are being accessed online rather than in person. Here is the [link to FAQ's](#) and here is the [link for a map of hotspots](#).

HOUSING

- **City of Eugene:**
 - Some public restrooms are starting to open. A few handwashing stations will remain available.
 - From City of Eugene- **in Spanish** - videos on [Sheltering In Place Order](#) (essential needs, sanitation, physical distancing, etc.) and [Eviction moratorium and utility assistance](#)
 - For a complete list of which City of Eugene services are open, click [here](#).
 - Housing Resources <https://www.eugene-or.gov/4357/COVID-19-Housing-Resources>
 - COVID 19 information in Spanish <https://www.eugene-or.gov/4356/Nuevo-Coronavirus-COVID-19>
- **Cottage Village Coalition** Applications for nine Cottage Village Co-op households closed May 24th. Details [here](#)
- **Governor Brown's Executive Order on evictions:** Governor Brown issued an executive order to ban commercial evictions for nonpayment of rent due to the coronavirus crisis for 90 days. The order also strengthens Governor Brown's previous ban on residential evictions and prohibits landlords from charging tenants late fees for nonpayment of rent during the moratorium. You can read the full executive order [here](#).
- **Homes for Good:** Lobbies and site offices are closed to the public until further notice. If a resident needs to speak with a staff person, they can set up an appointment via phone by calling (541) 682 -3755 or through the staff directory on their [website](#). They are also canceling all resident meetings, group activities, and classes until further notice and postponing non-essential inspections and routine work orders until further via phone. On-site food programs such as Senior Grocery and Extra Helpings will continue as scheduled. Home delivery will be an option for residents who are feeling ill. Clients can email paperwork to paperwork@homesforgood.com or drop off at their new location.
 - Homes for Good administration offices are moving to the corner of 13th and Olive in Eugene (in the old City of Eugene library). Flyer previously shared. Staff will continue to work remotely.
 - **General resource information not COVID related:** Each month [Homes for Good](#) puts out an Open Rental Listing which shows available properties for rent in Lane County (links below in English and Spanish). This includes all types of rentals (not just low-income units) but it may help narrow down the search for people. It includes rent, deposits required, utilities and bed/bath size. _Questions? Contact Travis Baker at tbaker@HomesforGood.org
 - Show me the most recent [English version of the Open Rental Listings](#)
 - Show me the [Spanish version of the Open Rental Listings](#)
 - See this [link](#) for current Covid-19 Homes for Good information.

- Homes for Good residents do not need to contact their Housing Specialist to report extra income when they receive their stimulus check. Homes for Good considers this a one-time, tax-free disbursement and does not count as income.

- **Lane County Health and Human Services (HHS): NEW INFORMATION REGARDING RENTAL ASSISTANCE:**
 - Eligibility applications for rent assistance will be open on Wednesday, June 3rd at 10 a.m. and will be first come first served basis for expenses acquired from April 1st to the present. ****Already received 700 applications since this morning.** Do not know how many they will be able to fill since the amount each applicant needs will vary (they could be needing help with multiple months of rent).
 - Citizenship is not a requirement. Proof of identification required but there is a list of various documents that can be submitted.
 - If people need help with the prescreening application, they can call the Lane County COVID hotline 541-682-1380.
 - Prescreening application will be online starting 6/3 (by phone or mailed paper if needed instead).
 - Lane County reviews the prescreening application to determine presumptive eligibility. If eligible Lane County will forward to the access agency that was requested by the applicant. The access agency will follow up with the applicant to provide a full application, request documentation, process the application and distribute funds directly to the landlord or utility company.
 - Eligibility includes: active rental agreement/lease in applicant's name, loss of income as result of COVID 19 (or compromised health status), must be homeless, imminent risk or unstably housed or fleeing domestic violence, lacking resources or support networks to otherwise pay, and below 50% Area Median Income (AMI)
 - Can help with housing and move-in costs, manufactured home lot rents, utility payments & arrearages, moving costs, deposits and relocation assistance.
 - Questions about the rent assistance program can be directed to lchshsdrentassist@lanecountyor.gov or to 541-682-3371
 - See [website](#) for full details and documentation checklist.

- **Lane County Legal Aid/Oregon Law Center/Socios Legales de Oregon:** The Eugene office of the Oregon Law Center is still taking clients and providing services. No in-person services, call 541-485-1017. They'll be transferred to a receptionist who will start the intake, and then get a call back from an attorney. Flyers in English and Spanish were previously shared.
 - Tenants receiving an eviction notice should contact Legal Aid as soon as possible. [Legal Aid](#) is holding daily phone intake from 9-noon and 1-5. Referrals are made by calling the main line at 541-485-1017 www.Oregonlawhelp.org

- Videos now available about tenant protections in both English and Spanish
 - **English** <https://oregonlawhelp.org/resource/tenant-protections-in-oregon-during-covid-19> YouTube: <https://youtu.be/xPn4qK7fyB0>
 - **Spanish** <https://oregonlawhelp.org/resource/tenant-protections-in-oregon-during-covid-19?lang=ES> YouTube: <https://youtu.be/12kzV0rZG3Y>
 - **Springfield-Eugene Tenant Association (SETA)**: Is a nonprofit dedicated to renters' rights and interests. They accomplish their goals by assisting, educating, and empowering tenants in the Springfield-Eugene area. SETA manages a hotline for renters that is operational: 541-972-3715, [online submissions](#) may also be made.
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MENTAL HEALTH

- **Cascade Behavioral Health – Counseling Department**: CBH is remaining open in all areas of service, however, please note that counseling services are being provided via telehealth applications. They accept OHP. They are NOT providing testing for COVID-19. Call to set up an appointment for behavioral health at 541.345.2800
- **The Center for Community Counseling** is open providing mental health counseling for low-income people in Lane County. In addition, they are also offering short term counseling for the general community. These services are provided by phone or videoconferencing. Please call 541-344-0620 for information.
- **Center for Family Development (CFD)**: CFD is providing remote mental health and substance use disorders services through telehealth and by telephone. CFD is open for referrals for children, adolescents, adults, and families. Walk-in (same day) assessments for mental health services as are suspended until further notice. Evening and weekend appointments available by request. Please call 541-342-8437 to set up a video or phone appointment. For more information, please visit CFD's website at: <http://www.c-f-d.org>
 - Resource shared by CFD: [Western Mass RLC](#) has several online support groups open to anyone. Groups are on Zoom and require passwords for security purposes. Also note the time difference for East Coast. Examples include: Substance use, Hearing Voices, LGBTQIA+, COVID 19 specific, groups in Spanish, for veterans, for those previously incarcerated and much more.
- **Child and Adolescent Crisis Response Team Update**: They are no longer doing in person responses. Only de-escalation over the phone.
- **The Child and Family Center** at the University of Oregon is offering free telehealth services for families with children age 2-17. Flyer previously shared.

- **Direction Service:** Still serving clients -limited in-person contact. Downtown Eugene and Springfield Gateway office locations are closed. Appointments and support are still available via alternate methods. They are still accepting referrals for new Wraparound and Service Coordination youth by calling the main office number at 541-686-5060. If you have any questions please call the main line (541.686.5060) or through their website at www.directionservice.org
- **ElRod:** ElRod has canceled all group activities until further notice. Family therapy sessions are continuing as scheduled and they are taking an abundance of caution sanitizing their center. ElRod Center has immediate openings for Telehealth appointments with their therapists to help people through any issues the family may be dealing with. Call their office at 541-780-6836 for more information and to make an appointment.
- **Hourglass Community Crisis Center Program:** Updated flyer previously shared.
 - New Hours of Operation **starting June 1st:** 7 a.m. – 11:30 p.m. 7 days per week. New admissions will be accepted up until 10 pm
 - Hourglass can still serve up to 8 individuals at any given time. Hourglass will still accept clients from all of our usual referral sources and access points, including walk-ins.
 - They ask that referral sources call ahead to check availability and ensure that minimum COVID screening has been performed.
 - NEW COVID-19 SCREENING PROCESS FOR WALK-INS and DROP-OFFS:
If a person answers 'yes' to any of the following questions, they will not be admitted to Hourglass but staff will provide resource contact information and/or assistance contacting appropriate resources. *questions on the attached flyer
- **Lane County Behavioral Health:** 541-682-3608 Standard operating hours, 8:00 am to 5:00 pm. Client treatment groups and the Connection Center are suspended. Please call in advance of appointments. Most appointments will be done by phone or virtual. Limited psychiatry is available in person. Website: www.LaneCountyOR.gov/LCBH
- **Laurel Hill Center:** Providing limited case management services, counseling done by phone. Community-based services restricted to emergencies. No new housing referrals. No transportation services. Pathways Program & SWEEP Optical closed until Governor lifts the ban of 25+ people. Rooms with computers and telehealth technology is available for clients who need it. Pharmacy is open regular hours M-F 8-5
- **NAMI Lane:** NAMI has closed their resource center. If you know of an individual who does not have access to a smart phone, computer, and/or wifi, NAMI can register for them and they can call in. If you have any additional questions email Aimie at aimielisahook@namilane.org Flyer with links previously shared.
 - **Family to Family:** Family to Family is a free 8-session educational program for family, significant others and friends of people with mental health conditions. Evidence based program helping loved ones improve their understanding of mental health conditions, coping skills and problem-solving behaviors. Starting online June 16th – August 4th from 4-6:30 p.m. Registration is required. Call and leave a message at 541-343-7688 or email resourcecenter@namilane.org

- **Online support groups:** Family Support Group (Thursdays at 7 p.m.) [link](#);
Connection Support Group (Mondays [link](#) or Wednesdays [link](#) at 6 p.m.)
- **Online Mind-Body Practices** group with Jeya Aerenson, OMD LAC. There is still space available. Sliding scale fee based on ability to pay. **Jeya works with Trauma Healing Project and provided one of the workshops during our DHS self-care/self-compassion training last year.* Description: In this 6-week series we will explore proven stress relieving practices to discover what works best for you. These will include various forms of meditation, movement, creativity, and bio-feedback.
 - Registration required. Call 541-686-1515 or email jeya@globalmindbody.com
 - More information on website: www.globalmindbody.com
 - Mind-Body evening group being offered in collaboration with the Trauma Healing Project already started. People can contact THP at info@healingattention.org or call 541.687.9447 or call Jeya for information on the next sessions. Sliding scale cost to be discussed with participants.
- **Options Counseling and Family Services:** Eugene and Springfield offices are still open. Most therapists are doing telehealth, and they are still taking new clients. Call (541) 762-1971 with questions or visit <https://wp.options.org/home/statement-from-options/> To participate in telehealth sessions, they will need a personal email address, access to high-speed internet and a camera-enabled device (laptop, tablet, phone) and a private location (or notify the therapist if others are in the room and it is fine).
- **Oregon Community Programs:** Open M-F 9 a.m. – 6 p.m. (until 5 p.m. on Fridays) Outpatient treatment is being done via telehealth or telephone. Accepting new clients. Mental health assessment paperwork can be completed securely through an [online portal](#). They also have a Crisis number for those in the Connections Program: (541) 246-2400. Call their main line for questions (541) 743-4340
- **Oregon Family Support Network (OFSN)** Meditation for Anxiety and Fear. Started 4/6 and is held on Mondays and Fridays on Facebook. See [website](#) for all their program changes. The email sent out last week contained an out-of-date link. Please join them for Friday's meditation session using the new link.
 - [Oregon Family Support Network](#) and Reach Out Oregon have two brand new online support groups being offered. Call or email to register. Journaling support group and support group for parents of non-gender conforming youth. Flyers previously shared. Information on website. Questions? Call the Lane County OFSN office at (541) 342-2876
- **Oregon Social Learning Center:** Office is closed. SWIFT (Behavioral support for kids in school) is on hold. Adolescent Family Services (AFS) is taking clients for substance use treatment. Services are being done by Zoom only. Office hours are M-F 9:30 a.m. – 5 p.m. Main number (541) 485-2711; specific programs (541) 915-6614; FAIR program (541) 852-7552
- **Senior Loneliness Line** is available to support the mental health needs of Oregonians over 55. OHA has partnered with [Lines for Life's Senior Loneliness Line](#). Their team of volunteers and staff are specially trained in working with older adults. They can provide ongoing support, connect callers with resources, or just listen. Your information is

completely confidential, and no one will follow up with you unless you request a call. To get support, call 503-200-1633 or 800-282-7035.

- **Sheltercare:** The lobby is closed. No one comes to the building without an appointment. Please call 541-689-7156
 - [Uhlhorn Day Center](#) is closed permanently.
 - Those homeless and in need of resources call (541) 686-1262.
 - For info about ShelterCare's [behavioral health services](#) call (541) 505-5188 or visit sheltercare.org/bhservices
 - Families in need of temporary rent assistance call (541) 689-3785.
 - Si usted es una familia que necesita asistencia de alquiler temporal, llame al (541) 689-3785.
- **Strong Integrated Behavioral Health:** Strong Integrated Behavioral Health has moved to a Telehealth Platform until further notice via Zoom (they state this is a HIPAA compliant video platform) Zoom can be downloaded to the client's electronic device with a camera and microphone. On the day of the appointment, the provider will send an e mail with a link to join the meeting, along with a code and password to gain confidential access. They are accepting new referrals at this time and take both Pacific Source and Trillium for OHP members. For questions, please call our main office number at 541-393-5983
- **South Lane Mental Health:** Conducting tele-medicine (phone and video conferencing) as well as maintaining a crisis line. Services include medication assessment, management and monitoring; individual, family, and child counseling; 24/7 crisis response; supported housing and independent living services; substance use recovery program; and, individual employment placement and support. Can be reached at: 541-942-3939, Address: 1345 Birch Ave., Cottage Grove www.slmh.org
- **Trauma Healing Project** June newsletter [here](#) – including tips on thriving and surviving, an updated calendar of events and agency announcements. [Recommended article on COVID and grief.](#)
- **WellMama:** WellMama is offering free virtual support groups for Dads/Partners, Parents of Infants, Parents of Toddlers, those who have experienced Pregnancy or Infant Loss, or Infertility. <https://www.wellmamaoregon.com/> or text 541-525-0495
 - Not COVID specific, but a great opportunity to give feedback. WellMama is entering into a period of strategic planning and would like to hear about peoples' experiences regarding what the transition to parenthood was like (inclusive of pregnancy and infant loss, adoption, surrogacy, and foster parenting). They are especially interested in amplifying the voices of parents receiving DHS services. Please share with anyone you think would be interested. The survey is completely anonymous, takes about 20-30 minutes, and the first 500 respondents will be compensated with a \$10 gift card from Target that can be used online or in stores. Anyone who has become a parent in the past 5 years (including through a loss experience) is eligible to participate, and they are

especially interested in including voices from historically underrepresented groups. Flyers in English and Spanish attached. Click or share this [survey link](#) f

Also **COPE** study open for those who are currently pregnant or have given birth within the last 6 months. WellMama is teaming up with the University of Oregon and other national and international institutions to gather information about how the pandemic has affected their pregnancy or postpartum experience. This survey will take 25-30 minutes and will get a chance to win a \$50 gift card.

Surveys available in English and Spanish. wellmamaoregon.com/survey

- **Whitebird:**
 - **Chrysalis Behavioral Health Outpatient Services:** Walk-In Hours Suspended. Open on restricted hours from 9am-3pm. Case Managers will do phone sessions.
 - **White Bird Crisis Services:** Walk-in crisis services at 990 W. 7th Ave are currently unavailable. 24/7 crisis phone services will still be available to the community at 541-687-4000 / 1-800-422-7558

HEALTH

- **Daisy Chain** is still providing doulas, lactation support and parenting programs. They have also integrated Telehealth options to continue serving people wherever they are. ALL programs FREE to all clients.
 - **Lactation and Feeding Support:** Providing lactation and feeding support to you via phone, text, telehealth, or Facebook group "Daisy's Place" and if necessary, in person. Please email at clientservices@daisychainlane.org or text (937)703-4462 to get connected.
 - **Postpartum Doula Support:** Postpartum doulas are connecting to families prenatally, through the postpartum period. They are providing text, video and phone for emotional support and resource navigation. Some doulas are safely doing in person support. **For those who are pregnant and on OHP through Trillium: Trillium Community Health Plan has partnered with Daisy C.H.A.I.N. to provide you with birth doula services at no cost. Trillium Community Health Plan's contract with Daisy C.H.A.I.N. allows them to match pregnant people with Lane County birth doulas to meet the parent's needs. Email doularachel@daisychainlane.org for more information.
(Those who have OHP through PacificSource contact Iris.Bicksler@pacificsource.com to find out about birth doula options)
 - **Dragonflies Program** is a peer mentor program for parents involved in Child Welfare. They can support parents at court hearings and meetings, assist with setting up services and getting to appointments as well as other support and mentorship.

- **HIV Alliance:** Continuing modified operations (Tu, Th, F from 10-2), visit <https://hivalliance.org/covid-19> for the latest information and for current syringe exchange times throughout Lane County.
- **Lane County Community Health Centers:** 541-682-3550 www.LaneCountyOR.gov/CHC
 - Preventative Dental Health Programs are suspended. School Based Health Center – Springfield High School is suspended.
 - All 6 clinics are open, seeing patients as well as phone and virtual visits. Have been separating out appointments during last part of the day for respiratory patients. Some staff working at clinic and some telecommuting. Still helping with OHP applications over the phone. Providing acupuncture through virtual visits. Thursday mornings mindfulness circle is on pause but provider is now sending videos to access on the website weekly instead. www.lanecounty.org/CHC
- **Oregon Health Plan: Oregon Health Authority** gains flexibility in its Medicaid program to better serve low-income Oregonians during COVID-19 pandemic. The key areas of flexibility that Oregon will gain from this waiver include members currently enrolled in OHP will not lose coverage; individuals can sign up for OHP without having to verify income; federal stimulus and increased UC payments will not affect eligibility or be counted during the application process. For full information and guidance related to COVID-19 for coordinated care organizations (CCOs) and providers serving OHP members is [available on the OHA website](#). A fact sheet for OHP members about their coverage and COVID-19 can be downloaded on the OHP website in [English](#) and in [Spanish](#).
 - Following documents were previously shared: Telehealth in English and Spanish; YouthLine tip sheet in English and Spanish
 - List of local OHP application assisters previously attached **Please recycle old versions.*
 - The OHA seeks **feedback on proposed strategies for State Health Improvement Plan (SHIP), now through June 10th**. The 2020-2024 SHIP addresses five priority areas: institutional bias; adversity, trauma and toxic stress; behavioral health; equitable access to preventive care; and economic drivers of health including housing, transportation and living wage. OHA will launch the 2020-2024 SHIP as a tool for our state’s recovery from COVID-19. Share your feedback one of two ways:
 - An online survey is available (in [English](#) and [Spanish](#)). Please take and share this survey with your professional and personal networks via email listservs, social media platforms and other communication channels.
 - Provide written feedback to OHA. All organizations, coalitions and community groups are welcome to submit feedback regarding the proposed strategies to publichealth.policy@state.or.us.
 - **CAWEM:** Temporary expansion of CAWEM-only (CWM) coverage during the COVID-19 emergency. Announcement on May 5th sent to Oregon Health Plan health providers [here](#). Announcement to CAWEM recipients in [English](#) and [Spanish](#). Other languages available on OHA website. Effective immediately, the Oregon Health Authority (OHA) has expanded the Citizen-Alien Waived Emergency Medical (CAWEM) emergency benefit to include all services for the diagnosis and treatment of COVID-19. CAWEM is emergency only coverage for

those who are not US Citizens who are 19 yrs and older and do not meet the immigration status for OHP. Children under 19 who do not meet the immigration status requirements could qualify for full OHP benefits through Cover All Kids. Coverage includes testing for COVID-19 as well as hospital stays related to COVID-19. Coverage includes non-emergency settings such as medical offices and urgent care and not just the hospitals. This is being done to ensure CAWEM recipients are able to access appropriate treatment during the COVID-19 emergency.

- OHA now has a Facebook page in Spanish
<https://content.govdelivery.com/accounts/ORDHS/bulletins/287b757>
- [video in Mam](#), an indigenous language spoken by people from Guatemala, on COVID-19 precautions.
- OHA, Portland State University and Oregon Behavioral Health Initiative for Older Adults and People with Disabilities has launched a new [website](#) full of resources, events, data and connecting to a therapist in specific counties.
- **The ways to contact, apply or renew Oregon Health Plan (OHP) benefits** have not changed. Individuals can apply, renew or report changes OHP:
 - **Online at:** <https://one.oregon.gov/>
 - **By mail:** OHP Customer Service- PO Box 14015 Salem, OR 97309-5032
 - **By fax:** 503-378-5628
 - **By phone:** 1-800-699-9075 (TTY 711).
 - With free help from a community partner. Find one [here](#).
- **PacificSource:** Members who need help navigating medical, dental or behavioral health can contact customer service and ask for case management.
<https://communitysolutions.pacificsource.com/About/Contact>
- **PeaceHealth**
 - Florence [PeaceHealth COVID-19 Information - Florence](#)
 - Cottage Grove [PeaceHealth COVID-19 Information - Cottage Grove](#)
 - Woodfield Station same-day clinic is closed. [Still closed as of 6/4/20](#)
- **Planned Parenthood:** Still offering some core services in-person and moving to telehealth visits for the rest. They are staying open and serving patients.
 - See [link](#) for services and how to prepare for a telehealth appointment
- **SASS Crisis Services Center:** Drop-In, Support Groups, In-Person Counseling Suspended. Staff will connect with clients individually to arrange phone conferences for all meetings that are currently scheduled or will make other individual arrangements as needed. Crisis hotline support 24/7 is still available at 541-484-9791 / 844-404-7700.
 - New women's online support group is beginning June 1st. Here is the [link](#) for more details and to register. Mondays from 2-3:30 p.m.
 - Will have a group **on June 5th** from 9-10:30 a.m. Topic: "This week's group will be a space to process our feelings as a member of the Latinx community and ways we can support our black brothers and sisters" Registration [here](#).
 - The Mujeres support group is in Spanish and a virtual 8 week group on Tuesdays from 2 -4 pm. The group is now closed but call for next sessions. People will

need to register by contacting Evelin, at 541-484-9791 or latinx@sass-lane.org
Technology requirements: working phone, email address, internet/WIFI

- **State of Oregon:**
 - Previously shared in English and Spanish - a list of pandemic mask supply locations for farm workers as well as a KN95 Fact Sheet.
 - **Office of Developmental Disabilities Services:** Efforts have been made to make sure people with disabilities know their medical rights; have resources to make plans in advance in case someone in their home needs to go to the hospital; and have the tools to let others know how to support them in case they become sick.
 - [COVID Reopening](#) video
 - [COVID-19 Stay Home, Save Lives](#) video
 - [ODDS COVID-19 Information](#) video
 - [COVID-19 ASL Video Links and other Resources](#)
 - Preparing an emergency medical “go bag” for deaf and hard of hearing people [video](#) and [checklist](#)
- **Trillium:** One of Lane County’s Coordinated Care Organization - Resources for providers and OHP members.
- **Volunteers in Medicine:** Currently still seeing patients but doing as much by phone as possible. See the [website](#) for current protocols in place.
- **Whitebird**
 - **Whitebird Dental Clinic:** Discontinuing walk-in clinics. They will be seeing extreme emergencies only. All patients will be triaged by phone 541-344-8302. After triage they may be given an appointment at the dental clinic. Patients will be asked to wear a mask while in the clinic.
 - **White Bird Medical Clinic:** Operating with reduced staffing, working on implementing Telehealth protocols, unable to do any COVID-19 testing due to supply issues. Still scheduling appointments, not taking walk-ins.
 - **CAHOOTS** continues to operate 24/7 at this time, if you are in Eugene please call (541) 682-5111, for those in Springfield please call (541) 726-3714. We are sealing the van compartment to protect patients using transportation services. Staff will be wearing extra masks and coverings to keep themselves healthy so they can keep working.
 - **Insurance:** White Bird is assisting folks with OHP applications via phone Mon – Fri 9 am to 5 pm. Clients can contact the department directly at 541-816-2793 during these times. They will also be supplying front rooms with consent forms and an instruction sheet for folks who don’t have access to a phone to call through to them. They can also assist with accessing their stimulus checks, SNAP and SSI/SSDI.
- **Willamette Family Treatment Services** *Changes frequently, recommended to contact them directly for up to date information

- **Rapid Access Center (RAC):** Clients coming to the RAC for assessments will be triaged. **As of 4/22** the RAC is offering intakes for entry into services in person unless the individual does not feel comfortable with coming to the RAC. They are still doing telehealth assessments and offering in person assessments for clients who do not have access to a phone or computer. They are continuing with social distancing measures and will provide masks to clients who need them.
 - **WFTS Health Clinic:** They are not adding any new patients to the schedule at this time. They will be doing telephone encounters for all patients, except for injections or if the provider feels that it is medically necessary for the patient to come in. The provider will be the only one to make that determination. They will do health screens at the residential sites. All dental appointments have been canceled for the next month
 - **General Updates 3/23/20:** All group or individual sessions are temporarily using teleconferencing instead of meeting directly
 - Regulating **admissions** by requiring medical screening, testing for COVID or completion of a quarantine period with no evidence of the virus to make sure the Coronavirus will not be spread to others in treatment or to staff providing treatment
 - The **Medical Clinic** asks that all patients call before they come down to see us. We will triage all patients to determine the best care for them. If it is determined that testing for COVID-19 is needed, we will instruct you to go to our clinic's emergency exit door where a medical provider will meet you for further direction. **IF YOU ARE EXPERIENCING DIFFICULTY BREATHING OR HAVE CHEST PAIN, CALL 911**
- **Womenspace** is not currently holding support groups or walk-in services. Please use their 24-hour support line to receive services for domestic violence support at 541-485-6513 Womenspace's Crisis and Support Line has integrated a CHAT NOW option on their [website](#). Chat Now is available 24/7 in both English and Spanish. Can be accessed by computer or smart phone and using the 'quick escape' immediately exits the page and clears the search browser for added safety. Flyer previously shared. Shelter is closed but hoteling people if necessary.

DRUG AND ALCOHOL TREATMENT:

- **Celebrate Recovery:** Crisis line 541-913-6303
- The **Oregon Recovery Network** is "partnering with Recover Together With Google to provide Oregonians one centralized location with the latest state and local recovery resources and COVID-19 information so that our community can come out of this crisis stronger than ever". The website includes meeting locations, resources for treatment, finding peer support and financial assistance <https://oregonrecoverynetwork.org/>

- **Serenity Lane:** New virtual addiction treatment program for mental health, Intensive Outpatient, Level I and DUII programs to patients wherever they are. Open and admitting patients to detox and residential care at Coburg Campus. Please contact 541-687-1110 with any questions, requests or concerns.
- **Willamette Family Treatment Services** *Changes frequently, recommended to contact them directly for up to date information.
 - **Cheshire Women's facility** site will be discontinuing Child Care services for clients in Intensive Day Treatment and in Out-patient treatment. This will be in effect until 3/31/20.
 - **Men and Women's Residential Programs** are open and admit new clients after h/she is tested COVID-19 negative to make sure h/she will not be introducing the Coronavirus to others in treatment or to staff providing treatment
 - **Willamette Family's Sobering Services** have been temporarily suspended to limit possible COVID-19 exposure among clients. Phone lines are open to prescreen and make appointments 541-762-4575. **BUCKLEY MEDICAL DETOXIFICATION SERVICES ARE OPEN** and will remain open using enhanced admittance procedures (as of 4/7/20 there is no wait list).

VETERANS:

- **Lane County Veteran Services:** All walk-in and outreach services are suspended. They are providing services via phone and email and so ask that clients give them a call to assist with moving forward with their claim at 541-682-4191. Visit their [website](#) for updates.
- **Lane County Women Veterans** contact information lanecountywomenveterans@gmail.com (541)357-5074 and closed Facebook Group at <https://www.facebook.com/groups/203921990120377>
- **Military OneSource:** Continues to fully operate, however, service and family members are being strongly encouraged to take advantage of the virtual formats. This is especially important for those seeking non-medical counseling or financial counselling if they're facing unemployment or other issues during this period. Questions? Contact Meloni Beauchamp, Oregon Military OneSource Consultant at (503) 583-0324 or meloni.beauchamp@militaryonesource.com More information about Military OneSource can be found at www.militaryonesource.mil or call: 800-342-9647
- **PenFed** emergency assistance for veterans, active duty, reserves and National Guard for basic needs for up to \$1500. Once the application is reviewed, The PenFed Foundation will refer to the applicant to Veterans Plus. upon completion of financial counseling, and the final approval process, a check will be sent out directly to the creditor or the landlord. <https://penfedfoundation.org/apply-for-assistance/coronavirus-emergency-financial-assistance/>

- **St. Vincent de Paul:** The SSVF Housing Program for veterans has additional funding support coming in. If you are working with a veteran experiencing homelessness, you can contact the coordinators Jeff Wolf (541) 285-7291 or Edith Sanchez (541) 228-5620
- **The Veteran's Art Alliance** has cancelled all in-person events. Their artists are navigating technology to offer video/on demand workshops
- **Veterans Yoga Project** YouTube [library](#) and free online live classes: <https://www.facebook.com/vyponlinestreamingclasses>

THOSE EXPERIENCING HOMELESSNESS:

- **Carry it Forward Lane County:** <https://www.carryitforward.net/> Helps those experiencing homelessness with basic needs and laundry. Those in need or those working with a specific person in need can request help on their website at <https://www.carryitforward.net/contact-cif>
- **City of Eugene:**
 - With a focus on increasing hygiene in the community to limit the spread of COVID-19, the City of Eugene has continued to add to the number of publicly available restrooms. Throughout the city of Eugene the City's Emergency Operations Center distributed: Nearly 40 portable restrooms and approximately 50 handwashing stations. Restroom and handwashing stations will stay out for at least a few more weeks. They continue to evaluate location and need and move as needed. View all of the portable restrooms and handwashing station locations through our [online mapping portal](#).
 - The 3 temporary sites are up – Hillyard, Amazon, Peterson Barn – are in the process of closing. Laundry being provided by Carry it Forward for those staying in the temporary sites. Trying to see how to keep shower assistance open through phase two, even if need to change locations.
 - Contract with City of Eugene and Whitebird as a 'distribution site' is ended 5/3. They served over 1100 people (not unique numbers, some duplication)
 - Access to safe drinking water for homeless is still a barrier. The Emergency Operation Center is looking at how to safely turn the water fountains back on with focus starting downtown (i.e. adding a step to turn on rather than a handle)
- **City of Springfield:**
 - Overnight parking programs have agreed to add more spaces so working with St. Vincent on coordination
 - G-street Oasis is serving 20 families and they are also able to access showers
- **Community Supported Shelters (CSS)** is hosting the University Fellowship's Shower trailer every Wednesday-Friday at the newest camp at 1845 West 11th Ave. Last week, over 50 people from other camps and off the street stopped in to shower, pick up some hygiene items and enjoy a warm meal.
 - Note: The Shower Trailer requires specific shampoo and body wash. They are in need of cases of both of these items which can be found at Bimart or Walmart.

Contact [Community Supported Shelters](#) for more information. Offices are currently closed but you can call 541-683-0836 or email c.s.s.eugene@gmail.com

- **COVID-19 guidance for people experiencing homelessness without shelter:**
<https://multco.us/novel-coronavirus-covid-19/covid-19-guidance-people-experiencing-homelessness-without-shelter>
- **Eugene Mission:** Due to changes necessitated by COVID-19, access to the Eugene Mission for services will be limited to residential guests only effective Monday, March 23, 2020. Residential guests will be encouraged to remain on campus 24/7. They will also be commencing mobile delivery of essentials to its unhoused neighbors beginning on Monday, March 23, 2020, to the places where these individuals are located to the extent permitted by law and other conditions. **UPDATE 4/3/20:** The Mission has implemented the “shelter in place” recommendation from the Governor’s office and asking that those accessing shelter remain in the program for 24 hours a day.
- **Lane County** had three emergency response shelters and Wheeler Pavilion is now closed. The other two will be closed by Friday, June 5th. Working with the individuals still left with finding alternatives.
 - **River Avenue Facility** is now open. Exclusively for the COVID 19 response for requirements of tracking and isolation of those testing positive, tested and awaiting results with symptoms or have been in contact with someone who has tested positive. Meals will be provided. Referrals to this shelter by calling the COVID 19 Lane County call center. The call center is open Monday through Saturday from 8:00 a.m. to 5:00 p.m. Call 541-682-1380.
- **St. Vincent de Paul**
 - **Housing waitlist is now open!** Property openings include Oakwood Manor (Eugene), Skinners Butte (Eugene), Omer Studios (Cottage Grove), Oak Terrace (Florence) and Sommerville (Harrisburg). See [link](#) for details.
 - **Emergency Youth Shelter at First United Methodist Church:** With generous funding efforts from United Way of Lane County and a group of local Rotary Clubs, SVdP will be able to open an Emergency Youth Shelter at First United Methodist Church in partnership with [15th Night](#). This collaborative effort will provide safe and stable shelter for our homeless teens and young adults under 21 years of age during the COVID-19 pandemic. Opens this Friday 5/8 at 5 p.m. Will be a low barrier shelter with capacity of 40 youth ages 14-21. Youth will be doing their distance learning at this location and 4J will be helping provide meals. Closing June 5th. Have funding to look for a longer term solution. Will have some day activities, services and supports available by Youth Era at the church location. Details to come.
 - **Dusk to Dawn:** Usually closed during the day, it is now currently available 22 hours for those accessing Dusk to Dawn. General information on the St. Vincent de Paul [Website](#).
 - **Eugene Service Station** remains open with limited entrance for showers and laundry. Call: 541-689-6747 Address: 456 Hwy 99 N, Eugene
 - **First Place Family Center** is open 7 days a week, reduced hours: 10AM - 3PM 541-342-7728 at 1995 Amazon Parkway, Eugene. One family at a time is

allowed to shower. Some meals, hygiene products, and support available. (See general resources section for more details)

TRANSPORTATION:

- **Department of Motor Vehicles (DMV):** Starting June 3rd, people can use a form to schedule an appointment at 40 of their offices. Form is found [here](#). Full announcement [here](#). More about doing business with DMV [here](#). See a quick how-to video here for what to expect for DMV customers: <https://youtu.be/szQk5vWbNBw>
- **Lane Transit District (LTD):** Verified still current as of 5/29/20. LTD has announced that bus service is now free to all passengers. Passengers are asked to enter and exit the bus from its rear doors, until further notice. Older adults and people with disabilities can still use the bus's front door for access. See website for all of the previous detailed updates. www.LTD.org or call the Customer Service Center at 541-687-5555. Here is a very brief overview:
 - No buses will operate on Sunday. Monday through Friday bus service will operate at an enhanced Sunday-level of service with expanded hours to core routes. Starting at 7:30 a.m. and the last buses will leave at 10:30 p.m. Saturday will operate on a normal Sunday level service
 - RideSource, operating on Sunday Service level for essential trips and on Sundays for medical rides only.
 - EmGo and The Cottage Grove Connector are suspended until further notice.
 - Lane Transit District (LTD) will require all passengers on LTD vehicles and visitors to LTD facilities to wear a face mask covering nose and mouth beginning Thursday, April 9, 2020. <https://www.ltd.org/latest-news/ltd-passengers-need-face-masks/>
- **PeaceHealth Rides:** Eugene's bike share system is open and operating with a slightly reduced number of bikes, operational changes that keep staff safer, and cleaning procedures to help increase safety for users. Discounted Bike Rental for Oregon Trail Card Holders
- **South Lane Wheels:** Restarted modified services May 26th from 8 a.m. – 5 p.m. M-F for the next 8 weeks. Reduced price \$2 local trips. Metro service between Cottage Grove, Creswell, Springfield and Eugene will also resume at regular process. Physical distancing and passenger limits apply. All passengers are required to wear a face mask. Reservations only 541-942-0456 x1. See [link](#) for more details.

GENERAL RESOURCES:

- **Catholic Community Services:** Updates are put on their [website](#) and Facebook page as it becomes available.

- The two **Community Service Centers** remain open and food box distribution continues. M, W, F 9 a.m.-12 p.m. for food distribution (100 premade food boxes). Closed to public Tu, Th and Saturday until further notice. Still current as of 5/29/20
- **G-Street Oasis** is closed to all walk-in and new clients. They will be at the phone to offer referrals. Showers are still available for clients.
- The **Clothing Closet** at the Springfield Community Service Center is closed until further notice. They are not taking clothing donations but they are accepting hygiene & cleaning supplies at both locations.
- **Immigration Legal services**- open for inquiries related to immigration. For immigrants with legal issues--including DACA renewals--call Lise Colgan at 541-345-3628, ext. 303. They need to leave a message as Lise is working remotely--just dial 303 as soon as they hear the CCS recorded message. Voicemail checked daily and will call them back.
- Lise Colgan can assist with accessing a Spanish speaking claims specialist at the Employment Department. If you have someone needing assistance, send her an email at lcolgan@cslc.org with person's full name and a phone number to get an appointment with the claims specialist within 24-48 hrs. Process is working well.
- Still helping with **rent and utility assistance**. Energy assistance line: 541-345-3642 and CCS Rent assistance line: 541-345-3628 x408. 1st business day of the month at 9am. They can also get onto the waitlist through website, as well: www.cslc.org
- **Centro Latino Americano**: Front office closed. Parenting classes on hold. Assisting families over the phone or email. Providing telehealth for MH and D&A and gambling addiction services. Accepting new patients. Call main number 687-2667
 - Centro Latino Americano is making information accessible for the Hispanic community with the county and every Thursday they go live on their Facebook page (<https://www.facebook.com/ElCentroLatinoamericano>) with a press conference in Spanish. Here is the latest video <https://bit.ly/2LuX4JX>
 - New Text alert - send CENTROINFO to 541-240-8862 or text via WhatsApp: send HOLA to 541-606-0694 to receive alerts and updates in Spanish on COVID or any other new information in our community so that people can receive real time. New flyers previously shared in Spanish.
- **City of Cottage Grove** has a new 2020 resource book. Copy can be downloaded from the [website](#). Previously shared a condensed version by “Be Your Best Cottage Grove” that is easily printed.
- **Community Court** has moved from the library to the Municipal Court building at 1102 Lincoln St. No service providers will be available for drop-in services. At this time, the court is only seeing individuals for their first appearance. 541-682-5400.

- **Downtown Languages:** Office is closed and phone messages are being checked. Offering online programs to those currently enrolled: PILAS and English as a second language. Will be accepting new students for summer- don't have exact dates yet
- **Eugene Library:** All Eugene library locations are closed. Outside book returns are closed. All due dates on Library items are being extended to June 30. No fines will be charged during this time. Requested items will remain on the hold shelves for pick-up after reopening.
 - All library cards that would have expired in March through May have been extended to June 30 to allow continued use of online resources.
 - If your library card was already expired or has been blocked from use; if you do not have a library card; or if you live in the Eugene area but outside City limits: please call and they can register you for free access to use online services during this time. **This includes those who live in the unincorporated areas of Eugene who usually do not have access to the Eugene Public Library.*
 - Many services and materials are available free with your library card at their website, including hundreds of thousands of eBooks, audiobooks, streaming movies and shows, music, magazines, and more for all ages. Find links to these services at <https://www.eugene-or.gov/1006/eBooks-and-Streaming>.
 - If you have questions about your library card account, our online services, or anything else, our staff is available to help by phone. Please call us at 541-682-5450 (Mon.-Thurs., 10am-8pm; Fri.-Sun. 10am-6pm).
 - Also: The Eugene Library downtown and satellite sites have left their public Wi-Fi on. If people have a vehicle, they can be in their car and access the internet.
- **First Christian Church:** Updates for resources and social services provided by the church are posted [here](#)
- **Goodwill Job Connections:** All physical locations are still currently closed. They are still available via phone or skype to all active and past Job Connections Participants. (541) 461-3309. As of May 18th all stores (except for Junction City & Downtown Boutique) are now open for business. Volunteers and work experience participants are starting to phase in as able. Each worksite is following new safety procedures in alignment with COVID-19 requirements.
- **Greenhill Humane Society:** To support pet owners, Greenhill has kept their Community Pet Food Bank open. It provides dog food, cat food, treats, litter and other items for pet owners needing financial assistance. To access the Community Pet Food Bank, call: 541-689-1503. **To donate, simply drop off supplies at the supply shed in the parking lot of Greenhill Humane Society.*
- **Junction City Local Aid:** 541-998-3992 No clothing shopping, but clothing items can be requested. Food pantry open T, W 9-1 last Saturday of the month 10-12. Hotline for high risk people for delivery is 541-952-2323.

- **Lane Community College**
 - **ABSE, ESL and PASS Programs:** Note from Division Dean of LCC, Anna Gages-Tapia: *This term we moved all of our instruction to remote delivery using the internet, phone, and even delivery mail services. We are happy to share that, while not easy, our students were able to engage with our staff and faculty to continue with their learning and making progress toward their goals. For summer term, we will continue to refine our classes and will be offering a new class to help students get set-up with technology and prepared to be successful in remote and online learning.* Flyers previously shared.
 - **Childcare center** has been running one emergency classroom for a total capacity of 10 children and plan on continuing during the summer term.
 - **Early Childhood Education program** will continue to offer a full online schedule of classes for fall term. Winter term format is unknown at this time. Summer schedule is expanding to offer additional courses.
 - **Career Pathways and STEP:** Enrollment opens mid-May for Spring and Fall enrollment. All classes are running through distance learning. For enrolled students, LCC's [Keep Learning](#) resources may be a helpful resource. See the [Online Interest Form](#) for:
 - SNAP recipients interested in short term training, ESL, GED (Spanish / English) or Adult Basic Skills classes. STEP Participants can also receive assistance with internet service and/or use of a laptop to support their plan.
 - English learners or others looking for academic support and industry exploration related to short term training options at LCC
 - [541-463-4701](tel:5414634701) or careerpathways@lanecc.edu or [interest form here](#)
- **Lane County Diaper Bank:** Assists people with diapers. Doesn't have a physical location, see their Facebook Page on where/when there are distribution events. <https://www.facebook.com/groups/2322184418101414/?ref=share>
- **Lane County Mutual Aid Network** – COVID19 Response: Public Facebook group for sharing and organizing community resources in response to COVID-19 in Lane County and surrounding areas. The goal of this group is to organize the local community on the grassroots level to ensure vulnerable community members have access to food, housing, healthcare, and other necessities. It is also for the redistribution of resources in the case that stockpiling prevents people from accessing basics. You can also post requests for aid/support here.
- **Live Healthy Lane:** COVID 19 responses and resources found online at <http://www.livehealthylane.org/covid-19.html>
- **Oregon State Parks:** All overnight camping remains temporarily closed. Some parks are open as of May 6th. Check [FAQ's](#) and [Park Status Maps](#) for details before visiting.
- **Senior and People with Disabilities:** 541-682-3353 Eugene office is limited to 10-2 M-F. The Cottage Grove and Oakridge offices are closed. SPD can assist seniors and people with disabilities apply for SNAP if they need help with the online application or do not have access to apply online. They call the ADRC at (541) 682-3353 and press the # for

English or Spanish. Due to limited number of staff, they can choose to be on hold for several minutes or leave a message for call back.

- **Siuslaw Outreach Services:** The Service Center and Clothing Room is closed to “drop-ins” now through March 31st. For those experiencing domestic or sexual violence, call the crisis line at 541-997-4444. For all other services please call 541-997-2816, message on Facebook, or email us at exec@florencesos.org to speak with an advocate and we will try to assist you as best we can.
- **Siuslaw Vision:** Assistance for Florence area small businesses and non-profits can be found on their link <https://www.rivercal.org/funding-resources/>
- **Southeast Neighbors Recovers:** Residents can request help or sign up to donate and volunteer at <https://southeasteugene.recovers.org/>. This neighborhood-based pilot project is designed to match neighbors’ needs and resources, organized by the Eugene Neighborhood Preparedness Committee, David Monk, chair.
- **South Lane Community Resource Guide** link to a working Google Doc that is constantly being updated by Jade Chamness, McKinney Vento Homeless Liaison.
- **Springfield Public Library:** Click [here](#) to see how residents can still access library resources in English and Spanish.
 - The Springfield Public Library has launched a [YouTube Channel](#) being updated regularly and will include Springfield Public Librarians reading picture and chapter books, singing songs and rhymes, and more.
 - People can sign up for their library card online and now includes folks beyond official city limits of Springfield previously not eligible.
 - They are helping families with getting a hotspot but they are currently backordered.
 - Spanish services on the phone and web, see YouTube channel here: <https://youtu.be/xaFJvMH0ZQ8>
 - AnswerLand run by state library for online reference help- available for all Oregonians. [Answerland](#) allows chat and email with librarian 24 hrs a day in English and Spanish.
 - The Springfield library offers free on-line tutoring in English and Spanish from 1-10 p.m. and also offers online job coaches from 1-10 p.m. to help people look for work.
- **Sponsors** Re-Entry Resource Center is closed.
- **State of Oregon:** Information about **Voter Registration** and voting in Oregon can be found at these two sites where you will find registering to vote online or by mobile phone. <https://www.vote.org/state/oregon/>
<https://sos.oregon.gov/voting-elections/Pages/default.aspx>
- **St. Vincent De Paul:** Visit their [COVID-19 updates and information page](#) for information
 - **Retail stores:** St. Vincent De Paul has opened 3 store locations as of May 1st, and are following safety guidelines from Governor Brown and the CDC regarding social distancing and sanitation. They are limiting the number of people into the

stores and asking people bring their own Personal Protective Equipment (PPE). All locations are operating from 10-6PM, 7 days a week.

Locations: Division Store & Donation Site (201 Division Ave., Eugene); Seneca Store & Donation Site (705 S. Seneca Rd, Eugene); Main St. Store & Donation Site (4555 Main St., Springfield)

Donations: All locations are accepting donations, but items must be bagged or boxed. Donation attendants are unable to help unload any donations for your and their safety. They are accepting appliance donations, but are unable to assist in unloading any of the donations.

- **First Place Family Center:** OPEN. The following changes in effect Friday, March 27th: All families currently being sheltered overnight through the Night Shelter program will remain sheltered throughout the night and day at the Annex shelter facility.
 - The First Place Family Center (FPFC), located at 1995 Amazon Parkway, will still remain open for literally homeless or extremely vulnerable families 7 days a week. Hours have been reduced to 10am – 3pm.
 - Services at the FPFC will be restricted to picking up critical supplies such as food, diapers, toiletries and other hygiene products.
 - Entrance into the FPFC facility will be limited to one family at a time for use of bathrooms, laundry, and showers only.
 - FPFC will still be accepting and processing applications for the Homeless Prevention and Barrier Busters programs by appointment only Saturday thru Wednesdays 10am – 3pm. Interested families should still contact Kevin Douglas at kevin.douglas@svdp.us or 541-357-1734.
 - Families who have questions about services at FPFC should still call 541-342-7728.
 - General donations to the SVdP are not being collected at FPFC at this time. The only donations being accepted at this time are masks, hand sanitizer, and temporal thermometers.
- **Lindholm Center:** OPEN. Atkinson Food Room (Food box distribution: Tues., Thurs., & Fri. 9AM-1PM), Laundry, showers, and meals still available with limited capacity. Vouchers and home visits have been suspended until further notice
- **White Bird:**
 - **Front Rooms Resource Center:** New hours are 8am to 8pm with limited services. People will not be allowed in or around the building except for accessing the following services; mail and messages, clothing, phone access, water access, and hand washing. Porta-potties will be available outside of the building.
 - **Whitebird Crisis Line:** No changes. Still available 24/7 to call 541.687.4000 Click [here](#) to see their current operation.
- **Whiteaker Mutual Aid Network:** Their site at <https://eugene.recovers.org> provides COVID-19 preparedness & recovery for Whiteaker residents. Neighbors can request help

or sign up to donate and volunteer. Organizations can help by clicking “I Represent a Local Organization” at the upper-right.

OTHER INFORMATION:

- ✓ **CDC recommendation for DIY cloth face coverings** [here](#)
- ✓ **Free Coronavirus-Anxiety Workbook** [link](#)
- ✓ **WARNING:** USDA is issuing this warning after receiving reports of several possible SNAP fraud attempts. Examples of confidential information include social security number, bank information, or a participant’s SNAP EBT card or PIN number. In one potential scam, a website asked SNAP recipients to enter their personal and bank account information to qualify for COVID-related monetary assistance. To stay on top of potential scams, please visit USDA’s SNAP scam alert [webpage](#)
- ✓ [Link](#) to Managing stress and anxiety related to the Coronavirus from the Center for Disease Control (CDC)
- ✓ **WARNING:** The United States Treasury Department and the Internal Revenue Service [announced](#) that distribution of economic impact payments will begin soon and will be distributed automatically, with no action required for most people. **See recent scam alerts on [relief checks](#) and [fake texts](#).**

Tips from BBB regarding economic impact payments:

1. **No payment or personal information is required to receive a recovery check.** The IRS has your tax information and will mail the check directly to you.
 2. **If you typically do not file a tax return,** you will need to file a simple tax return to receive the stimulus. See [IRS.gov/coronavirus](https://www.irs.gov/coronavirus) for more information on filing this return.
 3. **The IRS will use your tax return for your address and to calculate and send payments.** If you filed in 2019, that information will be used. If you have not filed your 2019 return yet, 2018 filing information will be used.
 4. **No one will call or email you from the government regarding your check.** If you get a text, phone call, or email asking you for your personal information, do not respond.
 5. **Be sure you are eligible.** Tax filers who have adjusted gross income levels of \$75,000 for individuals and \$150,000 for couples will receive full payment. Payment is reduced by \$5 for each \$100 above that threshold. Individuals with income above \$99,000 or couples above \$198,000 with no children are not eligible.
 6. **Reach out.** If anyone contacts you to get your personal information, then tries to keep you on the phone or rush you to a decision, hang up. Ask someone you trust, like a family member or [financial advisor](#), for advice.
- ✓ **Zero to Three** resources and webinar opportunities in their newsletter [here](#).

WANT TO HELP?

- **Community Alliance of Lane County (CALC)** helping with things such as petitions and community action <http://www.calclane.org/>
- **FOOD for Lane County's COVID-19 Emergency Response Fund.** Donations will help provide emergency food boxes, meals and groceries for seniors, Snack Packs for school-aged children, and so much more.
- **Lane County Mutual Aid** is a grassroots organization helping both those experiencing homelessness as well as support within neighborhoods such as grocery and prescription delivery <https://lanemutualaid.org/> *Requests are available in English and Spanish. People can also call the hotline at (541) 321-8749.
- **NAMI Compassion Committee:** Interested in helping them call and check-in on their NAMI Community? Send them an email and let them know resourcecenter@namilane.org
- **Oregon Family Support Network (OFSN)** is holding a mask drive. They have patterns and fabric if you would like to sew some. They will also help pick up and deliver your masks. For more information, contact Mercedes Thorington at mercedest@ofsn.net or 503.784.3004
- **St. Vincent De Paul- First Place Kids** is looking for volunteers to help provide kids activities for families staying at SVDP's Annex Night Shelter. Activities will take place Monday-Friday between 9am-4pm for the duration of school closures. Volunteers need to be socially responsible with the spread of the virus and isolate themselves between their homes and volunteering at Annex Night Shelter. Interested volunteers can contact Ilana Jakubowski at ilana.jakubowski@svdp.us.
- **United Way of Lane County**
 - list of volunteer opportunities for those interested. Online at <https://www.volunteeruwlane.org/covid19volunteer>
 - **In-Kind Needs:** To help address some immediate needs of local nonprofits, United Way is actively collecting and sharing information with the community about nonprofits seeking in-kind donations
 - **Text alert system** to get updates when needs arise
 - COVID-19 Response Fund **Donation Page**
 - **BookFest book drive** – do you have children's books you would like to donate to local schools? In the past we have worked to distribute books at an end of the school year BookFest event. We now have pivoted to collecting books to provide to students next year. Book drop off details:
 - **Friday, June 5:** Anytime between 11:00 am – 1:00 pm at United Way of Lane County, 3171 Gateway Loop Springfield, 97477
- **White Bird/CAHOOTS** is in desperate need of some basic items to provide services. See [link](#) for list and how to donate. **They are also looking for mask makers who can sew**

masks that meet the guidelines for safe use. Complete the interest form on their website [here](#).